



## TRAVEL DOCUMENT

DO YOU HAVE A VALID INTERNATIONAL PASSPORT?

YES

NO

Passport Number: \_\_\_\_\_

Issued Date: \_\_\_\_\_

Place of Issued: \_\_\_\_\_

Expiry Date: \_\_\_\_\_

## HEALTH INFORMATION

DO YOU SUFFER FROM ANY CHRONIC ILLNESS?

YES

NO

(e.g. Hypertension, Diabetes, Arthritis, Asthma, etc)

if Yes, Give Details

\_\_\_\_\_  
\_\_\_\_\_

For How Long?

\_\_\_\_\_

Give Details of your regular drugs:

\_\_\_\_\_

## REFERENCES (AT LEAST ONE OF WHOM MUST BE AN IMAM)

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Address: \_\_\_\_\_

Tel: \_\_\_\_\_

Tel: \_\_\_\_\_

Sign: \_\_\_\_\_

Sign: \_\_\_\_\_

# AGREEMENT

BETWEEN  
JANNATU TRAVELS AND TOURS  
AND  
INTENDING PILGRIMS

IN RESPECT OF HAJJ/UMRAH 20. .... (Please tick the applicable one)

THIS AGREEMENT made this ..... day of.....between JANNATU TRAVELS AND TOURS (a company incorporated under the Companies and Allied Matters Act 1990, an afterwards licensed by the National Hajj Commission of Nigeria (NAHCON) to take people on holy pilgrimage having at Suite B12, Harmony Plaza, Allen Avenue, Ikeja, Lagos, Nigeria. (Hereinafter referred to as the “Operator” which where the context so admits shall include its successor-in-tittle and assigns) of the one part.

AND

Alh/Mr./Mrs..... of

..... (Hereinafter referred to as “The Intending Pilgrim” which where the context so admits include his/her heirs, legal/personal representatives, successor and assigns) of the other part.

## WHEREAS:

1. The Operator have been licensed to operate Umrah and Hajj operations and have obtained all necessary permits from the National Hajj Commission of Nigeria and the Saudi Arabia Ministry of Hajj.
2. The intending Pilgrim who must be a Muslim is willing to perform the year.....Umrah/Hajj exercise, and has agreed to choose the Operator as his/her agents to arrange for visa and other traveling arrangements, airlifting, accommodation and local transportation in the holy land.
3. The Operator have agreed to make suitable arrangement for the intending Pilgrim’s comfort and successful participation in the year .....Umrah/Hajj exercise in Saudi Arabia.

## THIS AGREEMENT HEREBY WITNESS AS FOLLOWS:

1. The intending Pilgrim shall abide by all the rules and regulations of the Operator pertaining to the Pilgrimage.
2. The intending Pilgrim shall observe and abide by the law, regulations and instructions being enforced in the holy land as stipulated by the Saudi Arabia Ministry of Hajj Affairs or any other agencies of the Saudi Arabian Government
3. The intending Pilgrim shall leave Saudi Arabia and not stay after the expiration of his or her staying period as specified in the Visa granted to him/her by the Saudi Arabia embassy to perform the year .....Umrah/Hajj.
4. The intending Pilgrim shall not undertake any form of work, job or vocation while on holy pilgrimage to Saudi Arabia.
5. The Umrah pilgrims shall not stay over in Saudi Arabia to perform Hajj under any guise or circumstances.
6. The intending Pilgrim shall not have in his/her possession any unlawful object prohibited drugs/or articles forbidden by the Saudi Arabia Authorities and/ or any International Conventions in force at the time of performing the holy pilgrimage.
7. The Operator reserve the right to notify the appropriate Saudi Arabia Authorities, if the intending Pilgrim breaches any of the clause stipulated above or any other law or regulations in force. Such pilgrims shall thereafter face the consequences of such breach.
8. The intending Pilgrim shall be entitled to a.....kg baggage allowance as prescribe by the airline and shall be personally responsible for any extra baggage.

9. The intending Pilgrim shall be entitled to decent and comfortable accommodation throughout the period of the holy pilgrimage. Nothing shall prevent the Operator from keeping specified numbers of pilgrimage in an apartment, as space or room but without compromising decency and comfortability. However, an intending pilgrim may opt for a private apartment, space or room arrangement by paying additional cost to the Operator. This is PROVIDED, there are enough apartments, spaces or rooms for that purpose.
10. The intending Pilgrim shall be responsible for his/her own feeding throughout the duration of the pilgrimage. However, the Operator may decide to provide complementary foods or food items, if desired.
11. The Operator shall be responsible for all official transportation in the holy land including Ziyarah.
12. Where it is impracticable for the Operator to secure the services of the airlines or aircraft indicated in its handbills and or advertisement for a particular Umrah/Hajj operation, it MUST endure the provision of an alternative and equally suitable airlines of aircraft for airlifting of the intending Pilgrim.
13. The Operator shall after due consultation with the relevant government agencies in Nigeria and Saudi Arabia and the Appointed airlines determine the departure and arrival dates for the year ..... Umrah/Hajj exercise and communicate same to the intending pilgrim. The departure and arrival shall be from Muritala Mohammed International Airport, Ikeja. Furthermore, the departure and arrival dates and any change there in shall be communicated to the intending Pilgrim through the official Whatsapp platform and as announced at the seminar.
14. It is hereby mutually agreed that the operator does not have a total control over the departure and arrival dates, but they shall ensure that the intending pilgrim is duly and timely informed of the relevant dates.
15. The intending Pilgrim shall provide two suitable referees acceptable to the Operator.
16. Where any intending Pilgrim decides not to embark on the holy pilgrimage again. he/she shall only be entitled to a refund of the part of the fees paid when the Operator must have deducted all expenses already incurred on such intending pilgrim together with the administrative cost to be calculated on pro-rata basis based on the stage of preparation at the period of seeking the refund.
17. This agreement shall terminate upon the return of the pilgrim from Jeddah to Lagos.
18. Coming Late to the Airport:
  - i. In view of the peculiarity of the checking exercise for pilgrims, all intending pilgrims are expected to be available at the Airport for check-in-process at least FOUR (4) hours to time of departure (as conveyed to the pilgrims by the company) as the company will not be liable for the inability of any intending pilgrim to travel due to the late arrival at the Airport for what-so-ever reason.

**DISPUTE RESOLUTION**

Any dispute arising out of the operations of the agreement shall be settled by dialogue and where this fails it shall be referred to a single arbitrator to be appointed through an application to the Chief Judge of Lagos State, and the decision of such arbitration shall be final and binding. The cost of the arbitration shall be borne by the erring party.

This agreement shall be guided and construed in lie with the laws of the Federal Republic of Nigeria.

In execution where of the respective parties hereto have executed it in the manner hereinafter appearing the day and year first above written.

The common seal of the within named Operator JANNATU TRAVELS AND TOURS was hereby affixed in the presence of:

.....  
DIRECTOR

.....  
SECRETARY

Signed Sealed and Delivered by the within named Intending Pilgrim

Alh./Mr./Mrs.....

In the presence of:

Witness Name:.....

Address: .....

Occupation: .....

Signature & Date: .....

